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Legacy Interactive is pleased to present VET EMERGENCY, a new game by the developers of the best selling Emergency Room® series. VET EMERGENCY adds challenging animal cases, realistic tools and procedures and photo-realistic injuries to its unique and thought-provoking family of games. Prepare to be challenged with Real Life, heart-pumping drama and immersive gameplay. For more information on our other Real Life Games™, such as EMERGENCY ROOM CODE RED and 911 PARAMEDIC, please call our toll free number at 888-708-8715 or visit our websites at <http://www.legacyinteractive.com> and <http://www.ERsim.com>. Thanks, and enjoy the game!

CUSTOMER SUPPORT

Questions? We're here to help. Call us at 410/568-3636.

Contact customer support 8AM – Midnight, Eastern Standard Time, Monday-Friday, and 8AM to 8PM on Saturday and Sunday, except holidays.

You can also reach us via e-mail at help@legacyinteractive.com or check out technical support on the web, <http://www.legacyinteractive.com>.

MINIMUM SYSTEM REQUIREMENTS

Windows 95, 98, or 2000

- 266 MHz Pentium *32 MB RAM
- High color/16 bit capable 2 MB video card
- 16x CD-ROM drive *Sound card

Power MAC OS 8.1 or higher

- 266 MHz *32 MB RAM
- Thousands of colors/16 bit capable video
- 16x CD-ROM drive * Sound card

INSTALLATION

VET EMERGENCY must be installed on your computer before you can play.

For Windows users:

1. Insert the VET EMERGENCY disc into your CD-ROM drive.
2. Double click on My Computer.
3. Double click on the VET EMERGENCY icon that appears.
4. Double click on “*Install VetER.exe.*”
5. Follow the onscreen instructions. You may choose *Minimal*, *Typical*, or *Full installations*.
6. After the game is installed, choose “*Install Quicktime 4.0*” if you do not already have it on your computer.
7. To play VET EMERGENCY, click on the icon on your desktop.

For Power MAC users:

1. Insert the VET EMERGENCY disc into your CD-ROM drive.
2. Double click the VET EMERGENCY CD-ROM icon that appears on the desktop.
3. Double click on the “*Install VET EMERGENCY*” icon that appears.
4. On the VET EMERGENCY install screen, choose *Minimal*, *Typical* or *Full Install*.
5. Pick a folder where you would like to save the game.
6. Click “*Save*” and the installation will begin.
7. When installation is finished, restart your computer before playing the game.

REGISTRATION

Please register your copy of the game.

Registering VET EMERGENCY will give you access to technical support, future updates, and cheats. You may either mail in the enclosed registration card, or go to <http://www.legacyinteractive.com/register/> to register online.

DISCLAIMER

Although the developers of VET EMERGENCY have made every effort to ensure the realism of this simulation, this game is intended for entertainment purposes only. VET EMERGENCY may help you become more knowledgeable about animals, but it is not intended as a guide for treating animals. Veterinarian medicine is a complex and inexact science. Diseases, treatments, and responses vary for each animal and breed. If you suspect that an animal might have a medical problem, seek immediate medical care and the advice of a veterinarian. The publisher of VET EMERGENCY disclaims responsibility for any adverse effects resulting directly or indirectly from any and all actual use of the medical procedures described/employed in the context of this game.

GETTING STARTED

Legacy Animal Hospital has just recognized you as one of the most inspiring recruits out of your graduating class. You're responsible for every cat, dog, bird, and snake that walks, flies, or slithers in the door. Don't let Dr. Maddie or the vet techs down!



- Be sure to review the tutorial for the basics on how to play the game. The tutorial comes up every time you sign in as a new player.

- Select a patient in the Reception Area from the Whiteboard, and review their information on the patient Clipboard. Take time, if you can, to browse the Research Computer for case-relevant information. You can also research the case later on your PDA (Personal Digital Assistant) so you can refer to pertinent medical information again while treating the patient. (The Treatment Protocols are particularly helpful!)
- Your PDA helps you both get around the game and obtain information about the case. It has two menus: Action and Info. The Action menu helps you make your way around the hospital and take actions that are necessary to complete your case. The Info menu gives you all of the information that you need to do well on the case, including hints.
- Watch the small EKG icon on the bottom of your screen. The health status score that appears there reflects how well your patient is doing. When you do correct procedures, the score goes up, and when you do incorrect or unnecessary procedures, the score goes down.
- The total cost of your treatment also appears near the EKG at the bottom of the screen. The cost of your treatment is an important part of your performance. Be sure not to do too many unnecessary procedures. It will cost you points and the owner too much money.
- Treat the patient as quickly as you can, because you will be awarded time-bonus points if the treatment is both accurate and fast. A bell will ring when you have completed all the necessary procedures.
- Once you've completed a case, click Sign-Out on your PDA. Make sure that before you discharge the patient, you complete the necessary paperwork. Check off the correct diagnosis as well as any hospital orders or discharge orders.

- Finally, when you're confident that you've done everything you can for the patient. Simply click the signature line and your name will appear. Your patient's health status is displayed.

SIGN IN

Sign in and choose your level of difficulty. Choose carefully, as you will not be able to alter the difficulty setting once the game is underway.

Easy: This mode of play employs a “next-step” tutorial. The tool required for the next necessary procedure will be highlighted with a yellow glow, effectively guiding you through each case.

Normal: The “next-step” tutorial is disabled in normal mode. However, monitor readouts (EKG, temperature, heart rate, etc.) and the results of all the treatment procedures are interpreted for you, making this level still playable for most people, even without medical training. You can ask for two hints per case without losing points.

Expert: In this level, monitor readouts and test results are presented as raw data, with no interpretation. If you know the significance of BP 200/104 or RR 28, then this is the level for you. If you ask for hints at this level, you will lose points.

GAME OPTIONS

Let's get started!

- **New Game:** Create a new sign-in name so you can begin playing.
- **Load Game:** Load a game that you saved during previous play sessions.



- **Save Game:** Save the game you are currently playing.
- **Website:** Links you to Legacy Interactive’s website to find out about game cheats, updates, special offers, and more.
- **Quit:** Exits the program.

You can access this menu anytime in the game by pressing the “ESC” key on your keyboard or by pressing the button below the **Action** and **Info** buttons on your PDA. The game is paused when you are on the screen. You can control your sound volume and turn the voice overs off and on from this screen as well.

PDA

The PDA is your interface for navigating the hospital, controlling tool functions, accessing options, and checking your patient’s status. It appears on the left side of the screen.



The PDA has two parts: the **Action** menu and the **Info** menu. The Action menu helps you make your way around the hospital and your case. The Info menu gives you all of the information that you need to do well on the case, including hints.

Action Menu

- **Location** – This button displays a map of the hospital and the four locations in the hospital: Reception, Treatment Room, Trauma Room, and Lounge. You move to that location when the room icon is clicked.
- **Q&A** – This button displays questions for you to ask the owner or the vet tech. Click on the text and you will hear the answer or a response will be displayed on your PDA.

- **Tools** – This screen displays a list of the tool trays available in the game. When you place the mouse over the text on the Tools screen, you will see a display of the tools in the corresponding tray on the game screen. When you click on the text, the tray will be displayed at the bottom of the screen (if you are actively treating a patient), and the tools will be available for use.

- **Sign Out** – This button takes you to the Clipboard, where you can fill out all of the paperwork and complete your case.

Info Menu

- **Patient Info** - This mode displays the patient's basic information including: the animal's name, species, and a brief summary of the case. As you treat your patient, you will see a listing of all of the procedures you have done so far.

- **Hints** - Text is displayed in the PDA that tells you the next step you should try to complete the case. After two "free" hints, points are subtracted from your score.

- **Research** – This button allows you to research the case that you are currently working on in order to determine the correct procedures.

- **Player Score** – This displays your character name and other player information.

RECEPTION AREA

The Reception Area is the first area you come to, and it is where cases are assigned. Click on the Whiteboard to see what types of patients are in need of treatment. The vet techs will impart useful information about the animals' ailments.



There are two selectable items at the Reception Area:

- **Whiteboard:** Here you will find the summary of patients who have been admitted into the hospital. These files will tell you details about the patient's background and history.
- **Research Computer:** This computer contains all the information necessary to successfully diagnose and treat your patients. To access the Research Computer, click on the computer on the receptionist's desk. Search by keywords for relevant information. (The treatment protocols will be particularly helpful.) You can also access relevant information on various medical websites, if you are connected to the Internet, or look up a word in the medical glossary.

Once you've found the information you need, start treating your patient right away. The clock is ticking!

On occasion you can select more than one patient at a time to treat. Return to the Reception Area while you are currently working on a patient and select a new patient. You then move between the two treatment rooms and treat both patients in turn. To navigate quickly between the rooms, simply click on the EKG icon at the bottom of the treatment room screen, representing the patient you want to treat next.

Working on multiple patients simultaneously is more complicated than working on a single patient. You must allocate time to each of the patients according to the severity of their medical problems. The more serious the patient, the faster they need to be treated before they either die or are transferred to another doctor.

EXAMINATION AND TREATMENT

The treatment rooms are where you examine and treat the majority of your patients. They are stocked with everything you need to successfully complete a case (minus the expertise, which you provide)!

Examination Trays

These four trays are accessible from your PDA, when you select the Tools button. The examination trays contain all the medical instruments necessary for examining and diagnosing the patient. The examination trays include: the physical exam tray, the vital signs monitors, lab testing tray and imaging tools.

Physical Exam Tray

- Thermometer
- Glove
- Stethoscope
- Magnifying Glass
- Eye Dye/Woods Lamp
- Otoscope
- Ophthalmoscope
- Schiotz tonometer

Lab Testing Tray

- Scraper
- Swab culture
- Fungal Culture
- Fecal testing
- Water test
- Blood test
- Clotting tests
- Urine testing

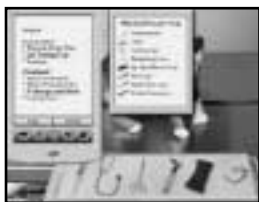
Imaging

- X-ray
- Ultrasound
- Contrast Radiography

Monitor

- Pulse Rate
- Blood Pressure
- EKG

You should always check the vital signs (monitor tray) on every patient. The imaging tools will prove invaluable to you in your efforts to diagnose problems that might not be obvious upon first glance.



As your mouse cursor passes over each tool, the name of the tool will be displayed. To pick up a tool, click on it with the left mouse button. To use a tool, drag it over to the correct body part and click the left mouse button again. In most cases, you will see a close-up graphic and the results of your action will appear on your PDA. If the action was necessary, your patient's health status score will increase. If the action was unnecessary, your patient's status score will decrease.

Treatment Tray

You can identify and select these tools in the same manner in which you identified and selected the diagnostic tools. These tools will aid

you in treating the patient after you've completed a diagnosis and taken imaging tests. The treatment trays include: initial treatment, minor trauma care, IV therapy and medications, and critical care.

Initial Treatment

- Oxygen Mask
- Sponge
- Hot compress
- Cold Compress

Minor Trauma Care

- Clippers
- Splint
- Bandage
- Suture and needle

IV Therapy & Medications

- IV Meds
- IV Blood
- IV Catheter
- Medicine Syringe
- Topical Medication
- Oral Medication

Critical Care

- Orogastric tube
- Urinary Catheter
- Centesis Needle

PATIENT STATUS

Every time you do a correct procedure, the patient's health status score increases. It decreases when you do something unnecessary or incorrect. The health status score is located in the bottom left of the treatment room. It appears next to a small, animated EKG. If your patient is healthy, the EKG appears fast and regular. If your patient is failing, it will be reflected in the EKG, which blinks "ALERT" and eventually flat lines. Use this indicator as a visual cue of your patient's status.

Another effective way to gauge your performance is to listen to your patient. Although your patient can't tell you what's wrong, you will gain a sense of their status and whether or not your treatment is helping or hurting. In addition, each owner or staff attendant will provide you with feedback at the end of your treatment, letting you know his or her assessment of your performance.

DISCHARGE

Learn from your superiors. They'll tell you what you need to know to be successful next time.



Performance Review

At the end of every case, you are offered the option to have your performance reviewed by the Head Doctor of the Animal Hospital. She will cover all aspects of your performance, including diagnosis, treatment, timeliness, and efficiency (i.e., whether or not you wasted hospital supplies). It's a good idea to have your performance reviewed so that you can learn from your mistakes.

Promotion

You begin work at the hospital as a lowly Intern. If you perform poorly on several cases or kill a patient, your supervisor will give you a stern warning. If your performance is so poor that it jeopardizes the hospital and its reputation, you will be given your walking papers!

On the other hand, as you gain experience through the successful completion of cases, Dr. Maddie will note your improvement. The hospital will trust you with increasingly difficult cases. After approximately 8 successfully completed cases, you will receive a promotion. You move up through the hospital hierarchy as follows: First Year Vet Resident, Second Year Vet Resident, and Head Doctor. If you are a worthy candidate, you'll be offered a permanent job at Legacy Memorial Vet Hospital at the end of the game!

LOUNGE

The Lounge is where you can take time to put up your feet for a while. Test your knowledge!



You can play the VET EMERGENCY trivia game here. It includes all kinds of interesting and intriguing facts about animals.

WINNING THE GAME

There are a total of 35 cases to examine, diagnose and treat. You must complete all the cases in order to win the game.

Steps to Success

- Determine the diagnosis using patient information, vital sign data, diagnostic tools, and images.
- Ask questions.
- Carry out the correct treatment procedures. If you need help, click on “hint” or “research” on your PDA.
- Complete the necessary paperwork by clicking Sign-Out on your PDA. Fill out the diagnosis portion of the Clipboard, and then issue the proper discharge or hospital orders.
- Sign out the patient on the Clipboard. Listen to your review. Then select a new case from the Whiteboard in the Nurse’s Station.

Score

Your patient’s health status score reflects how well you did as a doctor. It is visible during treatment, on the EKG icon at the bottom of the screen. The total possible points for each case are 500. Up to 300 points (treatment points) will be assigned according to the effectiveness of the procedures you performed, as well as the order in which you performed them. Unnecessary procedures will cost you

points. You will also receive points for correctly completing the paperwork for each patient during sign-out.

Up to 200 points may be awarded when you complete the case, depending on how quickly you carried out the procedures. Less time means more points. However, in order to receive any time-bonus points, you **MUST** attain a minimum of 100 treatment points. You receive your total points for a case at the time you sign off. Time-bonus points and points for completing paperwork are not calculated until then. The amount of points you earn for each case will determine whether or not you have succeeded or failed in your attempts to provide quality medical care. Any total score over 300 points is considered a “successful” case.

Hints

If you click the Hints button on the Info menu of your PDA, the next correct treatment step will be displayed. After the first two hints, additional hints will cost you points. In addition, in “easy” mode, the next correct tool use is highlighted with a yellow glow.

Timing

Most medical cases have time-triggered events. These are defined procedures that must occur within a specified period of time or the patient’s status will deteriorate. For example, if a dog comes into the ER having difficulty breathing, you may need to treat him with an oxygen mask within the first five minutes! With the most critical cases, you have only a few minutes to do the correct procedure or the patient’s vital signs will crash. The bottom line: time is precious!

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